

# Casio Digital Camera Not Detected

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The information in this article applies to:

- Microsoft Picture It!, version 1.0, 2.0, Express  
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## **SUMMARY**

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Picture It! will detect a digital camera if you have the TWAIN drivers for the camera installed. Casio digital cameras come with TWAIN drivers, usually on a separate disk labeled "TWAIN Modulator".

To install the Casio TWAIN driver, do the following:

1. Run the Setup.exe program on the TWAIN disk.

-or-

Double-click the TWAIN folder on the disk.

2. Install or reinstall Picture It!.

## **MORE INFORMATION**

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The Casio QV-family of digital cameras use software called QV Link or QV PC, depending on the model. This software does not by itself support TWAIN. TWAIN is a special protocol that allows Windows applications to communicate with digital cameras and scanners.

At this writing, Casio cameras ship with TWAIN version 1.5. Picture It! uses TWAIN version 1.6. Installing or reinstalling Picture It! after you install TWAIN for the camera ensures that Picture It! has the correct versions of the files it needs.

The QV-family of digital cameras is manufactured by Casio, a vendor independent of Microsoft; we make no warranty, implied or otherwise, regarding this product's performance or reliability.

For information about how to contact Casio, query in the Knowledge Base for one of the following articles:

ARTICLE-ID: Q65416

TITLE : Hardware and Software Third-Party Vendor Contact List, A-K

ARTICLE-ID: ID: Q60781

TITLE : Hardware and Software Third-Party Vendor Contact List, L-P

ARTICLE-ID: Q60782

TITLE : Hardware and Software Third-Party Vendor Contact List, Q-Z

The third-party contact information included in this article is provided to help you find the technical support you need. This contact information is

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